When Cancer Comes to Work

Employer Partnership

A Personalized Suite of Support Services for Employees and Their Families
**About Cancer Support Community**

*A Global Leader in Delivering Professionally-led Services for Patients, Caregivers, Employees and Their Families*

Cancer Support Community is the only national organization that has a dedicated research institute focused on the emotional aspect of cancer that provides research-based programs and services designed to address social and emotional concerns that impact the patient – and all those who surround him/her – as a result of a cancer diagnosis, leading to better health outcomes and improved quality of life.

**Cancer Support Community Services**

- An essential part of cancer care
- Available for all cancer diagnoses, across full continuum
- Family, caregivers, children, co-workers
- Integrated emotional and social care and support
- National reach: 175 locations

**Cancer in the Workplace**

- Cancer survivors in the U.S. are expected to increase:
  - Today: 16.9 million
  - 2026: 20.3 million
- 46% of people newly diagnosed are working age (20 – 64) ¹
- 80% of working-age survivors return to their jobs
- 20% of cancer survivors still report work limitations affected by cancer-related problems 1 to 5 years after diagnosis ²

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LANDSCAPE

➢ 2010: Cost of cancer to U.S. employers was approximately $264 billion per year in medical care and lost productivity\(^3\), which does not include the cost of absenteeism and work re-entry

➢ 2017: 855 cancer discrimination claims were received by the Equal Employment Opportunity Commission\(^4\)

**Cancer Support Community’s National Research and Training Institute:**

➢ Top Concerns: Patients/Survivors
  ▪ 59% Worrying about the future and what lies ahead
  ▪ 52% Exercising and being physically active
  ▪ 51% Changes or disruptions in work, school, or home life

➢ Top Concerns: Caregivers
  ▪ 68% Worrying about the future and what lies ahead
  ▪ 57% Pain and discomfort of patient
  ▪ 54% Feeling sad or depressed,

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SNAPSHOT OF THE TRENDS

➢ Cancer Support Community understands the employer’s concern for cost, value and efficiency
➢ Employers care about and value employee engagement and retention
➢ Employees who feel appreciated have a sense of shared purpose
➢ Top employers understand that:
  ▪ Culture and values are important to success
  ▪ Supporting employees and their families is a game-changer

The Deloitte Millennial Survey 2018

Millenials’ confidence in business, loyalty to employers deteriorate

Respondents years for leaders whose decisions might benefit the world—and their careers.
# What We Offer

## Core Components

<table>
<thead>
<tr>
<th>Professional Staff Education</th>
<th>What is Cancer Support Community? Educational presentation and resources for HR Benefits, Managers, Employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customized 800 Helpline® Navigation Services</td>
<td>Customized for employer; toll-free, 9am – 9pm Eastern; staffed by licensed mental health professionals providing direct support and resources; subject matter experts in supportive counseling in over 200 languages, financial counseling and referrals to regional and national resources and more</td>
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<tr>
<td>Open to Options®</td>
<td>A treatment decision counseling program that supports individuals in identifying important questions about treatment options, organizing questions to ask their doctor; communicating clearly with their medical team</td>
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<tr>
<td>Customized MyLifeLine.org®</td>
<td>Customized for employer; a safe, digital service that makes it possible to keep co-workers, family and friends updated on treatments and enlist their help for meals, etc., join discussion boards. Includes an interactive blog, referrals to national resources, transportation, housing and lodging, moderated by a licensed professional 24 hours a day, 7 days a week</td>
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<tr>
<td>CancerSupportSource®</td>
<td>Cancer Support Community’s validated, online distress screening tool that opens the conversation about each individual’s unique needs and wants, resulting in a customized support care plan for employees and family members who are are newly diagnosed, survivors and/or caregivers.</td>
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<tr>
<td>Frankly Speaking About Cancer®</td>
<td>Cancer Support Community’s award-winning and evidence-based educational materials covering a broad range of cancer topics in more than 200 languages</td>
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<td>Cancer Experience Registry®</td>
<td>First cancer registry in the world designed to gain insights into the social and emotional needs of patients, families and caregivers throughout the cancer journey; and connect patients and caregivers to one another</td>
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<tr>
<td>Customized Co-Branded Marketing Materials</td>
<td>Promotional materials outlining the employer association and Cancer Support Community</td>
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